

Tamil Nadu Cyclone: Media appreciates BSNL's service

On 29th December, 2011 Cuddalore district of Tamil Nadu and Pondicherry were severely hit by the cyclone 'Thane'. Due to this cyclone, the services of the private telecom companies were totally disrupted. However, BSNL came to the rescue of the people. Even amidst devastation by the cyclone, BSNL provided satisfactory service which helped the rescue operations immensely. The local media praised the services of BSNL. Hereunder, we give the English version of the write up printed in a popular Tamil newspaper called 'Dinamani'.

BSNL's services appreciated by the public

Cuddalore, 3rd January:

The people of Cuddalore district have appreciated BSNL, for the satisfactory services provided by it, even amidst severe devastation caused by the cyclone. When the cyclone started attacking on the night of 29th, all the private cellphone companies switched off their services. On the next day, only after a long gap they restored their services. But contrary to this, the mobile services of BSNL were continuously getting without any break. This was a consolation for the people who were severely hit by the cyclone. In Cuddalore district, out of the 402 towers of BSNL, 247 towers were affected. However, within three days, 200 affected towers have been restored, told an officer. Since electricity supply was totally disrupted, BSNL has spent around Rs.30 lakh for diesel, to keep it's telephone exchanges running, said the officer. Around 6000 landline connections were disrupted, since the cyclone has damaged the wires. To restore these lines, 200 kilo metre length of wire is reaching shortly, told the officer.

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