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**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY  
DEPARTMENT OF TELECOMMUNICATIONS**

**RAJYA SABHA  
UNSTARRED QUESTION NO. 1351  
TO BE ANSWERED ON 16<sup>TH</sup> JULY, 2009**

**PROFIT/LOSS FOR BSNL**

1351. SHRIMATI BRINDA KARAT:

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the income-expenditure and profit/loss for BSNL for the financial year 2008-09;
- (b) whether there is profit, how much profit; whether it is more than last year or less;
- (c) if it is less, the reasons therefor; and
- (d) the remedial actions to improve the situation?

**ANSWER**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND  
INFORMATION TECHNOLOGY (SHRI GURUDAS KAMAT)

- (a) Income-expenditure and profit/loss details of BSNL for the year 2008-09 are as follows:-  
(Rs in Crores)

Income	34937
Expenditure	33497
Profit before Tax	1440
Profit after Tax	104

These are un-audited financial results and impact of deferred tax liability has not been estimated for year 2008-09.

- (b) As per un-audited financial results, there is an after tax profit of Rs. 104 Crores. It is less than last year's profit.
- (c) Profit is less in comparison to last year, as staff cost has gone up due to revision of pay of executives of BSNL and merger of 50% IDA with the basic pay in respect of all employees of BSNL. Profit has also come down due to decrease in income from services.
- (d) Various steps have been taken by the BSNL management for improving the profitability. This includes inter-alia focus on quality of service, better customer care and strengthening the sales and marketing channels to attract and retain the customers.

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