



Bharat Sanchar Nigam Ltd.

[A Govt. of India Enterprise]

10th Floor, East Wing, Chandralok Building, 36, Janpath, New Delhi-1.
[CS CELL]

No.2-22/2002-PHA

Dated: 12.6.2008

Circular No. 13/2008-PHA

Sub:- Sanction of WLL(M) Service Telephone Connection to Phone Mechanics - regarding.

- Ref.: (i) No.2-7/2002-PHA dt. 29.8.2002 (Circular No. 15/2002-PHA)
(ii) No.2-22/2002-PHA dt. 24-12-2002 (Circular No.18/2000-PHA)
(ii) No.2-22/2002-PHA dt. 11-06-2003 (Circular No.5/2003-PHA)
(iii) No.2-22/2002-PHA dt. 5-8-2003(Circular No.6/2003-PHA)
(iv) No.2-22/2002-PHA dt. 1-04-2005(Circular No.4/2005-PHA)
(v) No.2-22/2002-PHA dt. 11-7-2005 (Circular No.8/2005-PHA)
(vi) No.2-22/2002-PHA dt. 10-10-2005 (Circular No.12/2005-PHA)
(vii) No. 2-3/2006-PHA dt. 12.10.2006 (Circular No. 11/2006-PHA)
(viii) No. 2-3/2006-PHA dt. 22.12.2006 (Circular No. 17/2006-PHA)
(ix) No.2-3/2006-PHA dt. 28.2.2007 (Circular No. 1/2007-PHA)
(X) No.2-3/2006-PHA dt. 20.9.2007 (Circular No. 18/2007-PHA)

As per the existing instructions WLL (Limited Mobility) service telephone connections are allowed to phone mechanics posted in exchanges located in rural areas and outdoor phone mechanics in NCR towns, state capital towns and towns having competition in basic telephone services from other private telecom operator(s).

2. The policy for sanction of WLL(LM) service connections has been reviewed by the management committee in its meeting held on 4.4.2008 and following decisions have been taken.

- i) Regular Mazdoors were who are looking after work of phone mechanics may also be provided WLL[LM] service connections in accordance with existing instructions issued vide this office letters dt. 11.7.2005 and 10.10.2005 referred above.
- ii) Wherever and as soon as the Phone Mechanic is posted again in place of the Regular Mazdoor, such WLL(LM) connection shall be taken back from Regular Mazdoor and given to the Phone Mechanic.
- iii) WLL(LM) service telephone connection may also be provided to all Phone Mechanics (and the RM in case a RM is looking after the work of Phone Mechanic) who are utilized for route patrolling in outdoor sub-divisions in all Maintenance Regions.
- iv) In case it is considered absolutely essential on the basis of functional need, WLL(LM) service connection may be sanctioned on very select basis to non-executives not covered in the existing policy. However, such connections should be sanctioned with the personal approval of the CGM in the normal channel of reporting in circles and concerned Director in Corporate Office.
- v) In specific cases where area of operation of an employee falls in more than one SDCA, the 95 facility, if considered absolutely essential, may be provided with the personal approval of the CGM in the normal channel of reporting.
- vi) Access from all the WLL (Limited Mobility) service connections provided to Phone Mechanics (and Regular Mazdoor in case a RM is looking after the work of Phone Mechanic), including the connections already provided, shall be restricted to only level '2' phones of BSNL. Access to STD, level - '95', other

level - '9' (including level 94 of BSNL) as well as any other levels of private operators shall be barred.

- vii) All WLL (LM) service connections shall be provided under 'BSNL One India Tariff Plan' without any plan charges and the free usage limit shall be limited to Rs. 300/-. The calls in excess of the free limit made in the interest of service shall also not be charged if the same are counter signed by an officer holding SAG level post or above in the normal channel of reporting.
 - viii) The WLL(LM) handset shall be provided and maintained at BSNL's cost, as at present.
 - ix) The existing policy regarding loss/theft of Mobile handsets as prescribed vide letter No. 2-7/02-PHA dated 29.8.2002(circular No. 15/02) shall continue to apply for handsets in case of WLL (LM) service connections.
3. The other terms and conditions of this policy shall remain unchanged.

Hindi version of this circular will follow.

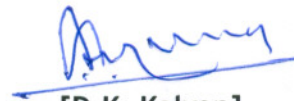


[J.S. TYAGI]
Jt.DDG[PHE]

All Chief General Managers,
Telecom Circles/ Telephone Districts & other Administrative Units.
Bharat Sanchar Nigam Limited

Copy to:

- 1. PS to Chairman & Managing Director, BSNL
- 2. All Directors of the Board of BSNL
- 3. All Sr. DDGs/ DDGs /Company Secy/CVO, BSNL CO New Delhi.
- 4. BSNL Intranet site.
- 5. DG, P&T Audit, Sham Nath Marg, Delhi.
- 6. AD [OL] for Hindi Version.
- 7. All Recognised Staff/Executive Associations
- 8. Guard file.



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ADG (PHA-I)